

NASA/KSC SOLICITATION NNK16586991R
SECTION L/APPENDIX 1
PAST PERFORMANCE QUESTIONNAIRE

THIS SECTION TO BE COMPLETED BY THE RATER

(THIS QUESTIONNAIRE, WHEN COMPLETED, SHALL NOT BE DISCLOSED TO ANYONE OUTSIDE THE GOVERNMENT)

Name of Contractor Being Evaluated: **Drax, Inc.**

Name of Project and Contract/Order Number: **Wilson Lake Dam, Large Hydraulic Cylinder Repair, Steel Liner Welding Repair, Abrasive Blast Cleaning of Gates and Liners**

Federal Project # **W912DQ-14-C-1091**

Period of Contract Performance {dates}: **October 2014 - March 2016**

Place of Contract Performance: **Wilson Lake Dam , Wilson Lake, KS**

Contract Value at Award: **\$915,500.00**

Contract Value at Completion or Current Contract Amount: **\$1,063,532.74**

Contractor's Status {Prime or Subcontractor?}: **Prime**

Percentage and Dollar Value of Work Performed by the Contractor:

90%

Dates of Rater's Involvement in Program/Contract: **October 2014 - March 2016**

Brief Description of Work Performed:

Large Hydraulic Cylinder repair, Cast Steel Liner Crack Welding repair, Abrasive Blast Cleaning and Zinc-Vinyl Coating of Cast Steel Gates and Tube Liners.

Point of Contact: {Rater} Name/Address/Office Phone Number/E-Mail Address:

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RATING DEFINITIONS:

On a scale of 1 to 5, with 1 being unsatisfactory and 5 being exceptional, please rate the contractor on the past performance areas included in this questionnaire. A rating of N/A should be used if the question is not applicable or the answer is unknown. Space is provided for any additional comments raters may want to provide. The definitions associated with the 1 to 5 ratings are provided below:

1. **UNSATISFACTORY:** Performance does (did) not meet most contractual requirements and recovery is not likely (did not occur). The contractual performance contains (contained) serious problem(s) for which the contractor's corrective actions appear ineffective (were ineffective).
2. **MARGINAL:** Performance does (did) not meet some contractual requirements. The contractual performance reflects (reflected) serious problem(s) for which the contractor has not yet identified acceptable corrective actions (did not provide acceptable corrective actions).
3. **SATISFACTORY:** Performance meets (met) contractual requirements. The contractual performance reflects (reflected) some minor problems. Corrective actions being taken by the contractor appear to be effective (Corrective actions taken were effective).
4. **VERY GOOD:** Performance meets (met) contractual requirements and exceeds (exceeded) some of the Government's expectations. The contractual performance reflects (reflected) some minor problems and corrective actions being taken by the contractor appear to be effective (Corrective actions taken were effective).
5. **EXCEPTIONAL:** Performance meets (met) contractual requirements and exceeds (exceeded) many of the Government's expectations. The contractual performance reflects (reflected) few minor problems and corrective actions taken by the contractor appear to be highly effective (corrective actions taken were effective).

NIA: Not applicable or rater has not observed performance in this area.

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CONTRACTOR'S TECHNICAL PERFORMANCE QUESTIONS

1. The effectiveness of the Contractor's overall project management ability (including but not limited to project managers, quality control managers, trade integrators, safety managers, and superintendents); labor (skilled and unskilled workers); equipment; supplies; tools; and financial resources to successfully perform, provide contract deliverables and complete work in a safe and timely manner.

1	2	3	4	5	NA
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Comments: _____

2. The Contractor's ability to provide timely and effective contractor management attention at the job site and partner with the owner to resolve technical and schedule issues.

1	2	3	4	5	NA
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Comments: **Contractor was very willing to remain flexible and work through the challenges encountered on the project.** _____

3. The Contractor's ability to provide quality engineering shop drawings and accurate and complete as-built documentation.

1	2	3	4	5	NA
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Comments: **Engineering/as built were not a contract requirement.** _____

4. The Contractor's ability to provide project completion within ten percent (10%) of original contract cost and schedule. Please provide comments on any changes greater than 10% that were not customer driven.

1	2	3	4	5	NA
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Comments: **Contract cost were not at the fault of the contractor. The contractor did their best to mitigate these additional costs.** _____

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5. The Contractor's ability to safely and successfully perform corrosion control of structural steel bridges.

1 2 3 4 5 NA

Comments: **Work was for Hydraulic steel structures, that effort would be rated as a "4"**

6. The Contractor's ability to safely and successfully perform repair or refurbishment of structural steel bridges

1 2 3 4 5 NA

Comments: **See # 5**

7. The Contractor's ability to safely and successfully perform work at heights.

1 2 3 4 5 NA

Comments:

8. The Contractor's ability to safely and successfully perform work at heights over water.

1 2 3 4 5 NA

Comments: **Generally, the work was not over water.**

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CONTRACTOR'S SAFETY PERFORMANCE QUESTIONS

7. The Contractor's ability to maintain a safety and health program with visible management control and involvement.

1 2 3 4 5 NA

Comments: _____

8. The Contractor's ability to maintain a safety program ensuring subcontractors' safety performance was consistent with the prime contractor's safety program.

1 2 3 4 5 NA

Comments: _____

9. The Contractor's ability to analyze worksite hazards prior to the start of work to ensure that all hazards were abated.

1 2 3 4 5 NA

Comments: _____

10. The Contractor's ability to understand and comply with safety requirements.

1 2 3 4 5 NA

Comments: _____

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11. The Contractor's ability to maintain a safety program that ensured the customer's critical resources were adequately protected with emergency procedures for securing dangerous conditions and protecting personnel during contract performance.

1	2	3	4	5	NA
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Comments: **Work space was very confined making this item particularly challenging.**

12. The Contractor's ability to resolve safety discrepancies in a timely and effective manner and the ability to report, investigate, and take corrective actions on safety accidents/incidents in a timely and effective manner

1	2	3	4	5	NA
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Comments:

CONTRACTOR'S CONTRACT ADMINISTRATION PERFORMANCE QUESTIONS

13. The contractor's ability to provide prompt payment of employees, subcontractors, and suppliers for services and supplies performed/delivered under the contract.

1	2	3	4	5	NA
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Comments:

14. The contractor's compliance with Department of Labor requirements and resolution of reported violations/discrepancies.

1	2	3	4	5	NA
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Comments:

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15. Has the contractor's performance required the issuance of any cure notices, show cause letters, or terminations for cause/default? (Please circle Yes or No)

Yes No

Comments: _____

CONTRACTOR'S OVERALL CONTRACT PERFORMANCE

16. Would you select this contractor again? (Please circle Yes or No)

Yes No

Comments: **Contractor did an excellent job partnering with the Government. Only 1 small critique: Contractor could benefit from additional time spent planning/preparing the work rather than reacting to problems as they arise.**

THIS COMPLETED QUESTIONNAIRE WILL NOT BE DISCLOSED TO ANYONE OUTSIDE THE GOVERNMENT. THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.